Dear Customer,

‘Symphony’ enhances replacement remote control sector with online support portal. Connect – select – install – insert: a few steps lead to an individual remote control solution within a few minutes.

By providing an online portal for programming an original infrared-system on a replacement remote control, a new kind of comfort arises. That is exactly what ruvido developed for its replacement remote control, ‘Symphony’.

Instead of providing a database via CD, ruvido has introduced an online portal for all his dealers, which works with all existing types of ‘Symphony’ remotes and is, of course, also compatible with the 'COM genius’ remotes which have been produced in the past for ASWO.

Guideline for dealers: five steps lead to a perfectly fitting solution for every customer

- step 1: Register online at your distributor’s support portal of ruvido
  
  (INSERT LINK OF YOUR DISTRIBUTOR HOMEPAGE)
  
  or register directly at ruvido:
  
  http://supportportal.ruvido.com/support/websymphony_support_logon.welcome

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ruvido  symphony PRO

User name:  Password:  Login  

Register as new user
• Step 2: Connect Symphony to your computer via the Symphony interface cable

• Step 3: Select the remote control you wish to replace at the online database

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Let us know if you cannot find the remote control you are looking for.
• Step 4. Install original IR-system on your Symphony remote control

• Step 5: Insert batteries and hand over remote control to the customer
Advantages of the new online portal
→ no software installation as everything is provided online
→ no time-intensive updates due to automatic online updates of ruwido
→ updated database at any time

About „Symphony“
The Symphony replacement remote control was first launched in 2002 as a revolutionary concept. The slim and conveniently shaped remote captivates in its extraordinary design and clear functionality. The programmable replacement remote control is able to replace, with each single function, more than 200.000 software references of original remotes.

The success of the ‘Symphony’ remote was – and still is - based on the following advantages

For customers
• immediate solution, in case the original remote is lost or gets broken
• Symphony is ‘ready to use’ as programming is done by the dealer, which increases the joy to own and joy to use
• Eliminates the risk of missing seldom used functions, which could be the case when using a pre-programmed universal-remote

For dealers
• Symphony minimizes the amount of original remote controls that have to be kept on stock
• eliminates the risk for becoming sooner or later obsolete remote controls as any of the already installed software could easily be overwritten

SPACE FOR YOUR SPECIAL INTRODUCTION-OFFER (if any)
pictures

Symphony PRO Digital  Symphony PRO TV  Symphony Digital RC 21111  Symphony TV RC 21111

about ruwido

ruwido is a leading provider of input devices such as remote controls and keyboards that enable consumers to access a richer, more interactive digital TV experience. The company is specialised in innovative design, enhanced technology and scientific research to enable intuitive navigation and user experience excellence. Premium manufacturer brands and premium IPTV and interactive TV service providers around the world rely on ruwido solutions.

Founded in 1969 in Salzburg, ruwido is built on 40 years of experience in consumer electronics. With 20 per cent of ruwido’s 190 employees dedicated to research and development, the company excels in new interaction techniques, user experience and usability concepts. Find out more about ruwido on www.ruwido.com.